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**Manage Tickets**

Ticket Managers Export Add Ticket Manager

Ticket Categories

Tickets

Name	Action
John Smith	<a href="#">Delete</a>
John Smith	<a href="#">Delete</a>

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**Manage Tickets**

Ticket Managers Export Add Ticket Manager

Ticket Categories

Tickets

**Add Ticket Manager**

Manager Name

▼

Cancel Submit

Name	Action
John Smith	<a href="#">Delete</a>
John Smith	<a href="#">Delete</a>

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**Manage Tickets**

Ticket Managers

Ticket Categories

**Tickets**

**Filter**

Created By  Create Date  Status

Ticket No	Subject	Category	Created By	Created On	Priority	Assign To	Status	New Message
<a href="#">RAT/TKT/12345</a>	PC not working	Hardware	Arijit	10/02/2023	High	Sunit Das	Open	<b>New</b>
<a href="#">RAT/TKT/98763</a>	Mouse not working	Software License	Arijit	15/06/2023	Low	Sunit	Closed	

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**Manage Tickets**

Ticket Managers

Ticket Categories

**Tickets**

**Filter**

Created By

Ticket No	Subject	Category	Created By	Created On	Priority	Assign To	Status
<a href="#">RAT/TKT/12345</a>	PC not working	Hardware	Arijit	10/02/2023	High	Sunit Das	Open
<a href="#">RAT/TKT/98763</a>	Mouse not working	Software License	Arijit	15/06/2023	Low	Sunit	Closed

**Create Ticket**

**Reporter**

**Category:**

**Subject:**

**Description:**

**Priority**

Assign To	Status
10-05-2023	Lead
10-05-2023	Lead

Documents:  
(optional)



Cancel

Submit

- Manage Tickets**
- Ticket Managers
- Ticket Categories
- Tickets**

**Ticket Details** | Comments

<b>Ticket No:</b>	<input type="text" value="RAT/TKT/12345"/>
<b>Reporter</b>	<input type="text" value="John Smith"/>
<b>Category:</b>	<input type="text" value="Select category"/> ▼
<b>Subject:</b>	<input type="text" value="Enter subject"/>
<b>Description:</b>	<input type="text" value="Enter details of the issue"/>
<b>Priority</b>	<input type="text" value="Select priority"/> ▼
<b>Assign To:</b>	<input type="text" value="Select assign to"/> ▼
<b>Status</b>	<input type="text" value="Select Status"/> ▼
<b>Documents:</b> (optional)	

Cancel

Submit

Delete

Manage Tickets

Ticket Details | **Comments**

Ticket Managers

Ticket Categories

Tickets

Replied by Arijit Chakraborty

10/07/2023 10:00 am

Comment

Attachments:



Replied by John Smith

10/07/2023 10:00 am

Comment

New Reply

Message

Enter your message here

Attachments:  
(optional)



Cancel

Submit

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https://www.draw.io

Profile

Attendance

Leave

My Documents

Performance

Access Control

KRA

Tickets

Me

Filter

Create Date

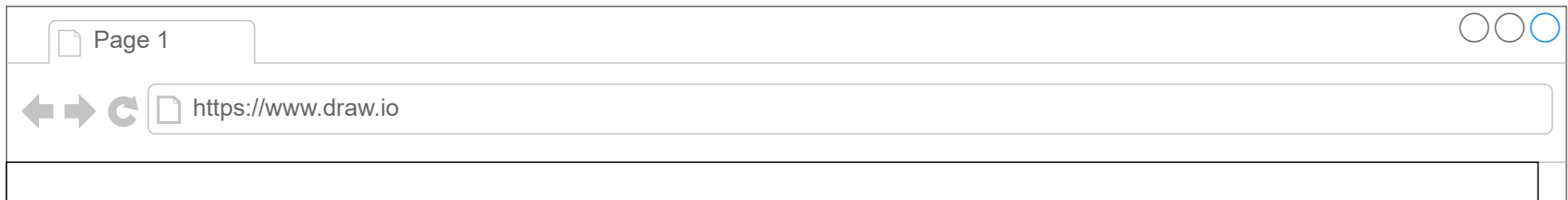
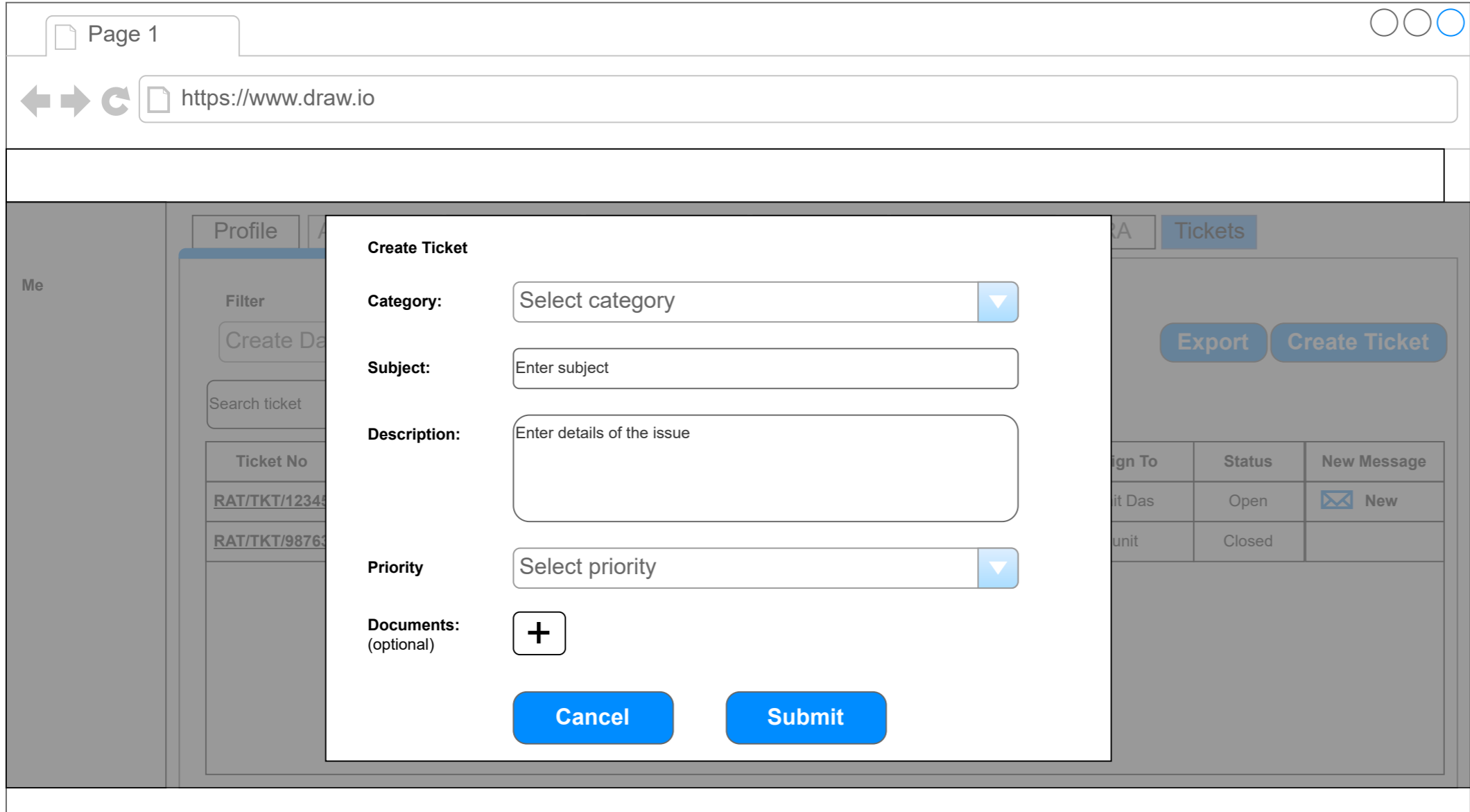
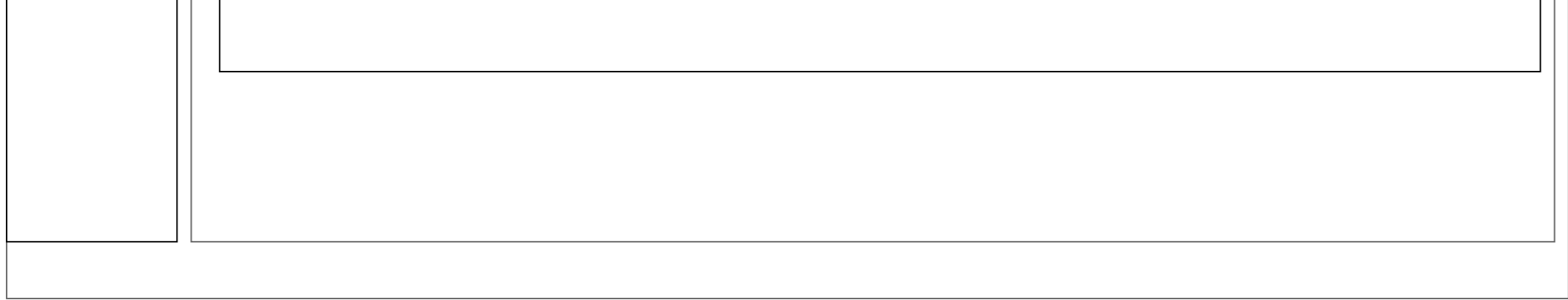
Status

Export

Create Ticket

Search ticket

Ticket No	Subject	Category	Created By	Created On	Priority	Assign To	Status	New Message
<a href="#">RAT/TKT/12345</a>	PC not working	Hardware	Arijit	10/02/2023	High	Sunit Das	Open	<b>New</b>
<a href="#">RAT/TKT/98763</a>	Mouse not working	Software License	Arijit	15/06/2023	Low	Sunit	Closed	



Me

Profile Attendance Leave My Documents Performance Access Control KRA Tickets

Ticket Details Comments

**Ticket No:** RAT/TKT/12345

**Category:** Select category


**Subject:** Enter subject

**Description:** Enter details of the issue

**Priority:** High

**Assign To:** Arijit Chakraborty

**Status:** In Progress

**Documents:** (optional) 

**Delete**

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Me

Profile Attendance Leave My Documents Performance Access Control KRA Tickets

Ticket Details **Comments**

**Replied by Arijit Chakraborty** 10/07/2023 10:00 am

Comment

Attachments

Attachments:



Replied by John Smith

10/07/2023 10:00 am

Comment

Message

Enter your message here

Attachments:  
(optional)



Cancel

Submit

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https://www.draw.io

**Manage Tickets**

Ticket Managers

**Ticket Categories**

Tickets

Search user

Export Add Ticket Category

Name	Ticket Manager	Notify To	Action
John Smith	John Smith	John Smith	Select ▼
John Smith	John Smith	John Smith	Select ▼

**Options**

- Edit
- Delete

